PRE-ADMISSION INFORMATION

# About Hospitalization

> This page explains what it means for your pet to be hospitalized with us — what kind of care they may receive, how we'll communicate with you, and what to expect financially. Please read this before your pet is admitted.

## Why We Hospitalize

Most of the time, hospitalization is about giving your pet more intensive treatment and closer monitoring than would be possible at home. Depending on your pet's condition, this may include:

- Fluid therapy
- Medication (sometimes intravenous), administered on a schedule throughout the day
- Other medical procedures or supportive care as needed
- Sedation, if required for comfort or to safely provide treatment

Our doctors and staff are authorized to perform the diagnostics, treatments, and supportive care that the attending veterinarian determines is appropriate for your pet's condition throughout their stay.

ℹ **We don't offer overnight hospitalization.** We're only able to monitor patients during our open hours, so any hospitalized pet will need to be picked up before we close for the day. If ongoing treatment is needed, we'll sometimes arrange for your pet to come back first thing the following morning to resume care.

## Communication During Hospitalization

Our veterinary team will make reasonable efforts to contact you with updates on your pet's condition and any necessary changes to the treatment plan. We ask that you provide an active phone number and remain available for communication during your pet's stay, since timely updates sometimes require a quick decision from you.

## Emergency Treatment Authorization

In the event of a life-threatening emergency during your pet's stay, we'll need to know in advance whether you'd like us to perform all necessary emergency treatments, including CPR, or whether you do not wish for CPR to be performed in the event of cardiac or respiratory arrest (a DNR, or "do not resuscitate" order). You'll be asked to make this choice as part of the consent form below.

## Financial Responsibility

You're responsible for all services provided during your pet's hospitalization. We'll provide an initial estimate, but final costs may vary depending on your pet's condition and the treatments required as their stay progresses. We'll do our best to keep you informed of any changes that affect the estimate.

## What to Expect During a Stay

1. **Admission**
   Our team reviews your pet's condition and the treatment plan, and confirms the best way to reach you during their stay.
2. **Ongoing care**
   Your pet receives the diagnostics, treatments, and supportive care (such as fluids or medication) that the attending veterinarian determines is needed, with monitoring throughout their stay.
3. **Updates**
   We'll reach out with updates on your pet's condition and let you know if anything changes about the treatment plan or estimate.
4. **Discharge**
   Once your pet is ready to go home, we'll go over any home care instructions and arrange pick-up. Payment is due prior to discharge.

Leaving your pet with us, even for a short stay, can be stressful. Our team is committed to keeping your pet comfortable and keeping you informed throughout their time with us. If you have any questions about what to expect, please don't hesitate to ask.

### Concerned About Cost?

We never want cost to stand in the way of your pet getting the care they need. If you'd like to explore pet insurance or payment plan options, see our financing options page.